

How to reach us

Call us toll-free at **1-877-752-7710**

Select language and press:

1 Reservations:

1 New reservations

2 Existing reservations

2 Groups

3 Travel documents

4 Accounting

5 Sales

For call centre
and contact hours,
please visit:

aircanadavacations.com

Price match

For Sun ITC package price match requests
(including Las Vegas) over \$50 per person

✉ sales@vacv.com

Monday to Friday, 9 a.m. to 3 p.m. ET. For evening and
weekend assistance, contact the call centre.

Aeroplan

Please contact your area sales manager for
any questions or inquiries regarding Aeroplan.

Sandals® & Beaches®

To add or redeem from the Sandals Select Rewards (SSG)

✉ ssgsandals@vacv.com ☎ 1-866-333-0023

Groups

Group Quoting Tool (GQT)

🌐 <https://vacations.aircanada.com/en/all-vacation-types/groups#>

Helpful contacts

Support centre

For schedule changes and involuntary land modifications

☎ 1-866-754-5338

For involuntary land and flight modifications

✉ itinerary.modifications@vacv.com

For schedule changes

✉ support.centre@vacv.com

Payment information

Final payments

Mail your cheques to:

Accounting Department
1440, St. Catherine W., Suite 600
Montreal, QC H3G 1R8

✉ accounting@vacv.com

Cruise payments

☎ 1-877-752-7710, option 1

Other support

Brochure orders

🌐 <https://dol.datacm.com/>

Inside sales

ACV&ME, Agency Profile & GDS support

✉ sales@vacv.com

Connectors:

add, cancel, or modify

✉ connectors@vacv.com

Customer care

Support during travel or special assistance
on existing files

☎ 1-800-296-3408

🌐 vacations.aircanada.com/en/contact-us-form

Customer relations

Support after travel

🌐 vacations.aircanada.com/en/contact-us-form

More ways to connect


Via your agent account

- Make a new booking
- Make a final payment
- View latest offers
and incentives
- Register for ACV&ME

aircanadavacations.com

Via ACV inner circle

- Join a dedicated
Facebook group
- Get exclusive tips
- Share our latest deals
- Stay in the loop with all
things Air Canada Vacations
- And much more!

 ACV inner circle

Via our marketing drive

Scan this QR Code for more
practical tools, guides,
and information:

