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WHERE TO BOOK

ACV Products can be booked online through Revnet, GDS Web Shopping and Aircanadavacations.com/agents. Each system offer different advantages and limitations.

REVNET – available through our agent website and GDS (Sirev, Galileo, Amadeus, and Sabre). Revnet is a direct system linking real time to our TTS booking engine. REVNET offers access most of ACV package, air and land only products. Any origin, destination or duration is available in Revnet. Some product lines such as Cruises and Car rentals are not available in Revnet.

- See <u>REVNET FAQs</u> with some important information and tips on Revnet.
- To display the REVNET tool see this section: <u>HOW TO ACCESS REVNET</u>
- For an example on how to book in REVNET go to EXAMPLE OF BOOKING FLOW IN REVNET

GDS Web Shopping – available through our agent website and GDS (Sirev, Galileo, Amadeus, Sabre) is a cache based system (shopping prices are pre-calculated and updated one or more times per day). This system is fast to display shopping prices and can compare with all other tour operator prices. Although it contains over 90% of products booked it does not have all connector origins and durations loaded. Some product lines are not available in GDS Web Shopping such as Cars, FIT Cruises.

- To see the list of Origins, Destinations and Durations loaded in the cache see the table: <u>PRODUCT IN CACHE</u>
- For a detail on connectors loaded and destinations by connectors see the tables:
 - o <u>Connectors by Destination</u>
 - o <u>Connectors by Origin</u>
- For an example on how to book in the GDS Web Shopping screens go to EXAMPLE OF BOOKING FLOW IN GDS WEB SHOPPING AND AGENT WEBSITE

Aircanadavacations.com/agents – Our agent website offers a web experience and access to all our online bookable products. Our site will link you to the appropriate booking flow to book packages, Cruises, Land Only, Cars, etc.

• For an example on how to book in the GDS Web Shopping screens go to EXAMPLE OF BOOKING FLOW IN GDS WEB SHOPPING AND AGENT WEBSITE

For a detailed list of products are available on each booking engine please refer to <u>Available</u> <u>Product Lines by Booking Engine</u> tables.

REVNET Frequently Asked Questions:

Q: What is Revnet?

A: REVNET is an application that allows agents to link directly into our reservation system. The system displays live inventory and can quote prices for all packages available including all connectors and any package/flight duration. The system can book Air Only, Hotel Only and Packages. The Revnet application is the same for all tour operators using the TTS Softvoyage CRS.



Q: How to use the * asterisk option to find info?

A: TO GET HELP ENTER AN ASTERISK ON ANY FIELD AND THEN HIT ENTER:

PACK	AGE SET NAMES	PAGE	1 OF 1		VA	CANCES AIR CA
PAX	LAST NAME / FIRST NAME		TITLE	GΕ	BIRTH	TELEPHONE
	т					
01	l.		*		DDMMMY	
02					DDMMMY	

HELP -	- PAGE 1 OF 2
THE FI	IRST 4 CHARACTERS OF THE FOLLOWING LINES ARE THE
VALID	CODES THAT YOU CAN ENTER IN THE TITLE CODE FIELD
DR	DOCTOR
INF 👌	INFANT
М	MISTER
MISS	MISS
MLLE	MADEMOISELLE
MME	MISS
MR	MISTER
MRS	MRS
MS	MS

<u>Q</u>: Why and when to use Revnet?

A: The system is especially useful when an origin (connector) or destination/duration combination is not displayed in the GDS web shopping tool. Revnet is available 24/7.

Q. Can I retrieve my booking / documents on Revnet?

A: Yes, agents can retrieve booking information using option 10. Note that Group bookings are not currently available for payment/cancellation through Revnet.

INFORMATION ON BOOKING 0021009	VAC	ANCES	S AIR CANADA
TRAVEL AGENT : MARIA YOUR REFERENCE : STATUS : BOOKING CONFIRMED	SUBTL GSTP TVQP		5184.46 2.50 0.00
PASSENGERS : 001 . 002	TOTAL MR COMM MRS GSTC TVOC		5186.96 374.62 18.73 37.37
	NET PAID GUAR		4756.24 3200.00 0.00
	BALAN	:E-	1556.24
4.APPLY PAYMENT 5.MODIFY REMARK P-PREVIOUS Q-QUIT *HELP M-MENU	3.PASSENGER: 6.CANCEL BO	s >KING	Э

Use the option 1 to display DETAILS:

	ETAILS -	PAGE 1 OF			VACANCES	CAN
NO TRANS	FROM/TO	CODE/DESC	CAT	CL. BOOK ON PAX ID		
01	07JAN17	AC1546 AC1546	AO	Y 08AUG16 001 YWG 12:50 / MBJ 19:05		
	07JAN17	AC1546 AC1546		Y 08AUG16 002 YWG 12:50 / MBJ 19:05		
	14JAN17	AC1547 AC1547		Y 08AUG16 001 MBJ 20:00 / YWG 00:35		
	14JAN17	AC1547 AC1547		Y 08AUG16 002 MBJ 20:00 / YWG 00:35		
	07JAN17	ANY ANYSTS P-PREVIOU	s ç	SEA 14JAN17 001 -QUIT *-HELP M-MENU		

Invoice details are shown using option 2:

LIST OF INVO	DICING - PAGE 1 OF 3	VACANCES
NO DATE	TRANS TYPE	NET AMOUNT AUTH
01 08AUG16	BEROSTAR ROSE HALL	2989.00
02 08AUG16	JAMAICA TOURISM-ENH	A 26.11
03 08AUG16	TAXES & SURCHARGES	295.00
04 08AUG16	BK BEFORE 31 AUG, PA	A -250.00
05 08AUG16	CAD AIR SECURITY CH	A 25.91
06 08AUG16	G.S.T.	1.25
07 08AUG16	CANADIAN AIRPORT IM	P 25.00
08 08AUG16	JAMAICA AIRPORT IMP	R 6.53
09 08AUG16	JAMAICA PASSENGER F	A 3.92
10 08AUG16	JAMAICA AIRLINE PAS	3 26.11
11 08AUG16	JAMAICAN AVIATION T	A 10.44
12 08AUG16	JAMAICAN INTRL.DEPA	45.69
13 08AUG16	JAMAICAN SERVICE&SE	28.52
	P-PREVIOUS Q-QUIT	*-HELP M-MENU
	U-UP D-DOWN T-	TOP B-BOTTOM

Agents can cancel bookings using option 6.

<u>Q</u>: Where can I see the Early Booking Bonus?

A: For Departures Prior to Nov01, click on (I) Information on the Package Detail – ITC Package Page.

For Departures after Nov01, EBB are not displayed but included in the price

Q: Where can I see a breakdown of taxes before making a reservation?

A: For Departures Prior to Nov01, click on (I) Information on the Package Detail – ABC Flight Page for Air Only and on the Package Detail – ITC Package Page for Packages.

For Departures after Nov01, Tax breakdown are not displayed.

<u>Q</u>: How to see fare breakdown and payment dates?

A: Price / Taxes, Deposit / Balance Due Date and (Commission Amount if applicable) are displayed on Hotel / Flight Availability Page.

HOTEL AVAILA PACKAGE DESCRIPTION ACCOMMODATIO	BIL: : : N :	ITY DETAIL CUNSMASTRI OASIS SMAI DOUBLE/ST) RT ANDARD E	P	DEPAR' RETURI DURATI	VAC FURE: TU N : TU ION : 7	ANCES AIR E 17JAN17 E 24JAN17	CANADA
DEP. FLIGHT		AC1810 F AC1811 F	17JAN17 24JAN17	YYZ CUN	06:15 CUN 12:10 YYZ	10:20 7 16:05 7	63 63	
		PRICE	Τ&S		TTL/ PAX	SUBTL:	1521.54	
ADULT		329.00	431.77		760.77	GSTP :	0.00	
ADULT		329.00	431.77		760.77	TVQP :	0.00	
						TOTAL:	1521.54	
						COMM :	59.22	
						GSTC :	2.96	
MINIMUM DEPO:	SIT	500.	00			TVQC :	5.91	
BALANCE DUE	DAT	E: 310CT	16			NET :	1453.45	

Q: How to look up alternate main flights and or Connectors?

A: On the Packages Availability Page - Select (O) Other Flights for Departures prior to Nov01. Select (A) ALT Flights for Departures after Nov01.

FLIGHTS AVAILABILITY	- PAGE 1 OF 3	VACANCES AIR CANADA
DEP: TUE 17JAN17	RET: TUE 24JAN17	DUR: 7
NO ALTERNATE FLIGHT	/ PRICE MAY DIFFER	VIA CRAFT PRICE TAX
001 AC1810 F 17JAN17	YYZ 0615 CUN 1020	763
AC1811 F 24JAN17 002 AC1812 F 17JAN17	CUN 1210 YYZ 1605 YYZ 1600 CUN 2005	763 763
AC1811 F 24JAN17 003 AC1810 F 17JAN17	CUN 1210 YYZ 1605 YYZ 0615 CUN 1020	763 763
AC1813 F 24JAN17	CUN 2125 YYZ 0120	763
AC1812 F 170AN17 AC1813 F 24JAN17	CUN 2125 YYZ 0120	763

Q: Can I use hyphen or special characters in names?

A: Special characters are not supported.

<u>Q</u>: How to book into PLAY, Privileges or Spotlight?

A: These products can be booked through normal process in Revnet. Additional product/program information is available on our website or consult our brochure for participating hotels, age restrictions etc.

Q: How to book Executive Class and Premium Rouge Seats?

A: On the Request Availability Screen for Sun Packages / Air Only enter (EX) next to the Box – Departure Class. For Premium Rouge - Europe enter (PE) next to the Box – Departure Class.



A: The following are valid codes you can enter in the FOP Code Field. (VI) Visa, (AX) American Express, (MC) Master Card, (CH) Check. To get the FOP Code you can enter an asterisk* in the FOP Box on the payment screen.



Q: How do I add a Room Remark / Aeroplan Plan Numbers (FQTV)?

A: Departure prior to Nov01, on the name screen add Hotel Remarks in Box under RMK and Aeroplan Number in Box under Aeroplan.

For Departure after Nov01, on passenger name screen complete passenger information then click on (R) – Remarks add Hotel Remarks under Box- REM1 and Aeroplan number in the designated FQTV Box. To find applicable codes enter an asterisk* in Box – REM1 and click enter. Example: to find code for KING BED – (KING)



Q: Can I apply final payment to group bookings?

A: That option has been temporarily blocked, once the new system is fully integrated that function will be activated.

Q: Can I make a booking beyond 1 year?

A: Booking can be made for departures up to 347 days out.

Q: Can I book Open Jaw?

A:OpenJaw are possible on Air Only bookings to destinations where ACV allows OpenJaws. Note that both cities (Outbound arrival and Inbound departure) most be a destination active in TTS. Refer to the chart Destinations by Booking Engine for a detailed list of destinations in TTS.

FLIGHTS AVAILABILITY - PAGE 1 OF 15 VACANCES AIR CANADA									
DEP: TUE 17JAN17 RET: TUE 24JAN17 DUR: 7									
NO 7	ALTERNA	TE FLIGHT	/ PRICE N	IAY I	DIFFER	VIA	CRAFT	PRICE	TAX
001 F	AC856	K 17JAN17	YYZ 1835	LHR	0625		788	110.00	587.66
Ŧ	AC881	K 24JAN17	CDG 1130	$\mathbf{Y}\mathbf{Y}\mathbf{Z}$	1350		789		
002 F	AC848	K 17JAN17	YYZ 2035	LHR	0825		77W	110.00	587.66
Ŧ	AC881	K 24JAN17	CDG 1130	YYZ	1350		789		

Q: Can I book Air Only to Florida / Hawaii?

A: ACV does not allow Air Only bookings to any NAM destination.

<u>Q: When will Revnet time out?</u>

A: System time out after 10 minutes of inactivity.

Q: Can I book a cruise on Revnet?

A: FIT Cruises are not available in Revnet use aircanadavacations.com/agents to book FIT cruises. Coming Soon – you will be able to book Pre-Bundled Cruise Packages.

Q: How to shop for Specific Hotels?

A: On the Request Availability / ITC Package Screen enter hotel name in Box – Next to Package Name – Hotel full name or first 3 letters of hotel name.



Q: How to view all segments of flights booked?

A: Departures prior Nov01, click on (F) Flt Itinerary on the Package Detail – ABC Flight for Air Only and Package Detail - ITC Package page for Packages, flights booked will also display on the name screen. For Departures after Nov01, Flight Itinerary will display on Flight Availability Detail Page for Air Only and on Hotel Availability Detail for Packages.

PACKAGE	AVAILA	BILITY -	PAGE 1	OF 1			V.	ACANCES	AIR CANA	ADA	
DEP: AC	8378 s	17JAN17	YMM 05:5	5 YYC	07:23	CRA					
AC	:122 s	17JAN17	YYC 08:0	0 YYZ	13:45	320					
AC	1812 F	17JAN17	YYZ 16:0	0 CUN	20:05	763					
RET: AC	:1811 F	24JAN17	CUN 12:1	0 YYZ	16:05	763				DUR:	- 7
AC	:1195 s	24JAN17	YYZ 21:5	5 YMM	00:18	320					
NO PAC	KAGE DE	SCRIPTION	N				occ.	PRICE	TAX	ВΥ	R
											-
001 GRA	ND BAHI	A PRINCI	PE CO,JUN	IOR S	UITE S	UP AI		1519.00	467.79) PAX	
002 LUX	URY BAH	IIA PRINC	IPE S,JUN	IOR S	UITE A	I		1539.00	467.79	PAX	

Q: How to scroll down?

A: (D) DOWN. On each page there are command letters for example – (U) UP, (T) TOP, (A) ACCEPT.

Q: Can I see the Air booking class?

The air booking class is now displaying (was changed recently from showing cabin) On example package below it shows class F for the YYZ LAS flight.

PACKAGE AVAILABILITY - PAGE 1 OF 14	1	ACANCES :	AIR CANAI	DA
DEP: AC1853 F 17JAN17 YYZ 20:30 LAS 22:25 763				DUR -
RET: AC1854 F 24JANI/ LAS 23:50 112 0/:04 /63				DUR:
NO PACKAGE DESCRIPTION	occ.	PRICE	TAX	вү
001 CIRCUS CIRCUS HTL CASIN, RUN OF THE HOUSE EP		418.39	150.61	PAX
002 EXCALIBUR HOTEL AND CAS, RUN OF THE HOUSE EP		617.17	171.83	PAX
003 EXCALIBUR HOTEL AND CAS, RESORT TOWER KING E		635.79	173.21	PAX
004 LUXOD HOMEL AND CASTNO DUN OF HOUSE BOOM ED		644 02	174 17	DBX

HOW TO ACCESS REVNET

The Revnet tool can accessed via any GDS system (Galileo / Amadeus / Sabre / SIREV) or through our aircanadavacations.com/agents website.

TO ACCESS VIA ANY GDS:

1. Log in the GDS system Sirev/ Sabre / Galileo / Amadeus

Sinty	Sabre Vacations	Galileo Vacations 77aveport	amadeus	
Be The Best Agent You Can Be! In store. Over the phone. On the go. Shopping tools that make it easy! Exclusive to Canadian Travel Agents	Sabre Vacations (D : *	Clops Destroys Destro	Copn Unerrane Unerrane Unerrane Passed Passed	
e) Logn Projiter	Submit	• Login	Pargal journel (f)	

2. Click on Access by supplier and select VAC Air Canada Vacations



3. On the main screen area Click on the correct link to REVNET (Restours) depending on the departure date. A new screen will open displaying Revnet main menu.



TO ACCESS VIA aircanadavacations.com/agents

- 1. Open your browser and go to https://vacations.aircanada.com/en/login
- 2. Enter your Username and Password then click on Submit.

Login			য়াচনা	B
For travel agents that do not hav Please sign-in below using your ac	e an account, contact our <u>sales de</u> :count information:	apartment.		8
Username: Your e-mail address Password		(name@domain.com)		
Submit D	1	* Re	quired inform	ation.

3. Fill in the search form and hit SEARCH

ne Français Departure city: <u>Toronto</u>	Welcome My Account Bookings Log Out	City, country, h	otel or activ 🛛 👾 View Cart (0)
			Ø 8 🔊 f 🍑 🛙
tinations Last Minute Deals H	Hotels Sandals Groups Tours	Aeroplan Miles Blog Netair	00000
Packages Flights Hotels Leaving from: Toronto, Pearson Int'l (YYZ) , Toror	Cruises Cars Activities	WIN a trip to Las Vegas	Offer ends September 30
Going to: (Hotel / City) Punta Cana (PUJ) , Punta Cana, Dom	L All Inclusive only	to see Celine in concert	BOOK NOW ③
Departrig: Duration: 19(1)(2)(1) (7 days orly Y Travelies (modify) 2 adults (1 room) Search ()		WELCO TO Fabult LAS VEC NEVADA	GAS

4. If the destination you are looking for is a TTS destination and the departure date is after November 1st the website will open the ACV agent website powered by Softvoyage. A message will indicate you are being transferred to this tool:

One moment, please
You are being redirected to Sirev
Your search may take a few minutes. Thank you for your patience!

- 4. Click on ACCESS BY SUPPLIER on the left side menu and CLICK on VAC CANADA Air VACATIONS 35 🗘 Support 👘 Eanguage VACATIONS Acv it Agency Account Online Shopping & Booking Profile settings > Right shopping > Package+ shopping > Hotel shopping Departure on or after 1st november 2016 & Dashboard Departure before 1 st november 2016 << REVNET (Restou Departure on or after 1st november 2016 >> REVINET (Restours) 💒 O Packages+ Copyright 2016 Stret: Alt rights reserved. Thu 4ug 11 11 09 31 2016 ¥ Flights Hotels Tours Operators VAC Air Canada Vacabons Alerts & Quotes \$ Bookings
- 5. On the main screen area Click on the correct link to REVNET (Restours) depending on the departure date. A new screen will open displaying Revnet main menu.

VERSION 1.95	VACANCES AIR CANADA
	MENU
1.	ABC FLIGHTS
2.	ITC PACKAGES
3.	CARS
4.	HOTELS
5.	INSURANCE
6.	MISCELLANEOUS
10.	DISPLAY BOOKING/APPLY PAYMENT/CANCEL
11.	DISPLAY PRODUCT INFORMATION
12.	DISPLAY NEWS/SPECIALS
	ENTER ITEM NUMBER OR Q-QUIT *-HELP
	Click on Enter to continue.

AVAILABLE PRODUCT LINES BY BOOKING ENGINE

The tables below show the list of available product lines by booking engine. As we are transitioning from OCEAN to TTS CRS there are two tables, one table for bookings with departures BEFORE Nov 1st (Ocean bookings) and another table for bookings with departures NOV 1st onwards (TTS bookings). Please refer to the <u>Product in Cache</u> tables to find details on what is loaded in the GDS Web Shopping.

	Bookable through Cr	annels for Departures BEFORE NOV 1st			
	Siroy Amadous Caliloo Sabro	Sirev, Amadeus, Galileo, Sabre; Sirva (3rd party	https://wasations.aircanada.com/op/login		
	Silev, Amadeus, Gameo, Sabre	CDS Web Sereene VML (Shenning	https://vacations.ancanada.com/en/login		
	Revnet GDS Blue Screen	Cache)	ACV Agent Website		
D I		euc,			
Packages					
SUN, LAS, FLA, HAWAII	All Origins, All Destinations, All Durations	Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities not Available	All Origins, All Destinations, All Durations		
EUR	All Destinations All Origins All Durations	Primary cities Available. Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities use Revnet or acv/agents	All Origins, All Destinations, All Durations		
NAM	All Destinations All Origins All Durations	Primary cities Available. Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities not Available Excluding Canada	All Origins, All Destinations, All Durations		
South America, Asia, South Pacific	Available	Use Revnet or acv/agents	Available		
Cruise	Use acv/agents	Use acv/agents	FIT Cruise		
Flights					
Flight Only	All Origins, All Destinations, All Durations	Specific Origins, Destinations and Durations See table - Product in Cache	All Origins, All Destinations, All Durations		
Executive / Premium Class	All Origins, All Destinations, All Durations using EX / PE codes	Not Available (only if in 10 solutions)	Available		
Alternate Flights for Pkgs	Limited to 25 solutions	Limited to 10 Solutions	Limited to 25 solutions		
Owner law			Available		
Open Jaw	Available	Use Revnet or acv/agents	Available		
Open Jaw	Available	Use Revnet or acv/agents	Available		
Land Only	Available All Destinations, All Durations	Use Revnet or acv/agents Use Revnet or acv/agents	Available All Destinations, All Durations		
Land Only	Available All Destinations, All Durations	Use Revnet or acv/agents Use Revnet or acv/agents	Available All Destinations, All Durations		
Land Only Cars	Available All Destinations, All Durations Use acv/agents	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents	Available All Destinations, All Durations Available		
Land Only Cars	Available All Destinations, All Durations Use acv/agents	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Use acv/agents	Available All Destinations, All Durations Available		
Land Only Cars Tickets	Available All Destinations, All Durations Use acv/agents Available	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Use acv/agents Use Revnet or acv/agents	Available All Destinations, All Durations Available Available Available		
Land Only Cars Tickets	Available All Destinations, All Durations Use acv/agents Available	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Use acv/agents Use Revnet or acv/agents	Available All Destinations, All Durations Available Available Available		
Land Only Cars Tickets Groups	Available All Destinations, All Durations Use acv/agents Available Use acv/agents Use acv/agents	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents	Available All Destinations, All Durations Available Available Available Available (Form)		
Land Only Cars Tickets Groups	Available All Destinations, All Durations Use acv/agents Available Use acv/agents Offered by RBC (Call)	Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Use Revnet or acv/agents Use Revnet or acv/agents Use acv/agents Offered by RBC (Call)	Available All Destinations, All Durations Available Available Available Available (Form) Offered by RBC (poline quote)		

	Bookable thro	ugh Channels for Departures NOV 1st ONWARD	S
	Sirev, Amadeus, Galileo, Sabre	Sirev, Sirva, Amadeus, Galileo, Sabre	https://vacations.aircanada.com/en/login
		GDS Web Screens XML (Shopping	
	Revnet GDS Blue Screen	Cache)	ACV Websites
Packages SUN, LAS, FLA, HAWAII	All Origins, All Destinations, All Durations	Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities use acv/agents	Specific Origins, Destinations and Durations See table - Product in Cache (TTS booking flow) Other Origins / Durations use Revnet
EUR	LHR and CGD (More to come)	LHR and CGD (More to come). Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities use acv/agents	All Origins, All Destinations, All Durations (Ocean or TTS booking flow depending on destination)
NAM	Coming Soon	Primary cities Available. Specific Origins, Destinations and Durations See table - Product in Cache Secondary cities use acv/agents	All Origins, All Destinations, All Durations (Ocean booking flow)
South America, Asia, South Pacific	Coming Soon	Use Revnet or acv/agents	All Origins, All Destinations, All Durations (Ocean booking flow)
Cruise Pre-bundle PKG (coming soon)	Use GDS Web or acv/agents	ODs and Itineraries available for the Pre-Bundled Cruise Packages	ODs and Itineraries available for the Pre-Bundled Cruise Packages
Cruise FIT	Use acv/agents	Use acv/agents	All Origins, All Destinations, All Itineraries
Flights Flight Only	All Origins, SUN / LHR & CDG (more to come), All Durations	Specific Origins, Destinations and Durations See table - Product in Cache	All Origins, All Destinations, All Durations (Ocean or TTS booking flow depending on destination)
Executive / Premium Class	All Origins, All Destinations, All Durations Using EX / PE code	Use Revnet or acv / agents (only if in 10 solutions)	Available
Alternate Flights for Pkgs	Limited to 25 solutions	Limited to 10 Solutions	Limited to 25 solutions
Open Jaw	Allowed	Use Revnet	Use Revnet
Land Only	All Destinations, All Durations	All Destinations, All Durations	All Destinations, All Durations
Cars	Use acv/agents	Use acv/agents	Available
Tickets	Available	Disney	Available
INSURANCE	Offered by RBC	Offered by RBC	Offered by RBC

PRODUCT IN CACHE

Product loaded by Destination and Duration (Main Gateways)

DESTIN	ATIONS				DURATIONS				
LOADE	D	7	14	3	4	5	8	9	10
h									
SUN	ANU	7 main	7 main	D	D	D	D	D	D
SUN	AUA	7 main	7 main						
SUN	AZS	7 main / Connectors	7 main				D	D	D
SUN	BGI	7 main	7 main	D	D	D	D	D	D
SUN	CCC	7 main / Connectors	7 main	D	D	D	D	D	D
SUN	CUN	7 main / Connectors	7 main	D	D	D	7 main	7 main	7 main
SUN	CUR	7 main	7 main						
SUN	CZM	7 main	7 main						
SUN	FLL	7 main	7 main	D	D	D	D	D	D
SUN	GGT	7 main	7 main						
SUN	GND	7 main	7 main						
SUN	HAV	7 main	7 main	D	D	D	D	D	D
SUN	HNL	7 main	7 main		D	D	D	D	D
SUN	HOG	7 main	7 main	D	D	D	D	D	D
SUN	HUX	7 main	7 main						
SUN	KIN	7 main	7 main						
SUN	KOA	7 main	7 main						
SUN	LAS	7 main	7 main	7 main	7 main	7 main	7 main	7 main	
SUN	LIR	7 main	7 main				D	D	
SUN	LRM	7 main	7 main						
SUN	MBJ	7 main	7 main	D	D	D	D	D	D
SUN	MCO	7 main	7 main	D	D	D	D	D	D
SUN	MIA	7 main	7 main	D	D	D			
SUN	NAS	7 main	7 main	D	D	D	D	D	D
SUN	OGG	7 main	7 main		D	D	D	D	D
SUN	PBI	4 East	4 East						
SUN	PLS	7 main	7 main	D	D	D	D	D	D
SUN	POP	7 main	7 main				D	D	D
SUN	PUJ	7 main	7 main	D	D	D	D	D	D
SUN	PVR	7 main	7 main			D	D	D	D
SUN	SJD	7 main	7 main						
SUN	SJO	7 main	7 main						
SUN	SKB	7 main	7 main						
SUN	SNU	7 main	7 main	D	D	D	D	D	D
SUN	SRQ	7 main	7 main						
SUN	SXM	7 main	7 main						
SUN	UVF	7 main	7 main	D	D	D	D	D	D
SUN	VRA	7 main	7 main	D	D	D	D	D	D
SUN	ZIH	7 main	7 main						
EUR	CDG	D	D	D	D	D	D	D	D
EUR	LHR	D	D	D	D	D	D	D	D
7 Main =	YYZ. YUL. `	YOW, YHZ, YEG, YCC, YVR		C) = Direct Flights of	only			

Connectors loaded by Destination

AZS	CCC	CUN	CZM	GND	HOG	LAS	LIR	MBJ	MCO	PUJ	PVR	SNU	UVF	VRA
YGK	YAM	YAM	YEG	YEG	YAM	YEG	YAM							
YHZ	YBG	YBG	YMM	YHZ	YBG	YEG	YEG	YBG	YHZ	YBG	YEG	YBG	YHZ	YBG
YMM	YDF	YDF	YOW	YMM	YDF	YHZ	YHZ	YDF	YOW	YDF	YHZ	YDF	YMM	YDF
YOW	YEG	YEG	YQB	YOW	YEG	YKA	YMM	YEG	YQB	YEG	YLW	YEG	YOW	YEG
YQG	YFC	YFC	YQM	YQR	YFC	YLW	YOW	YFC	YQM	YFC	YMM	YFC	YUL	YFC
YQR	YGK	YGK	YSB	YUL	YGK	YMM	YQB	YGK	YSB	YGK	YOW	YGK	YYC	YGK
YQT	YHZ	YGR	YTS	YXE	YGR	YOW	YQM	YHZ	YTS	YHZ	YQB	YGR	YYZ	YHZ
YQX	YMM	YHZ	YUL	YYC	YKA	YQB	YSB	YMM	YUL	YMM	YQM	YHZ		YLW
YQY	YOW	YKA	YYC	YYZ	YLW	YQM	YTS	YOW	YVR	YOW	YSB	YLW		YMM
YSJ	YQB	YMM	YYZ		YMM	YQR	YUL	YQB	YWG	YQB	YTS	YMM		YOW
YUL	YQG	YOW			YOW	YSB	YYC	YQG	YYC	YQG	YUL	YOW		YQB
YUY	YQM	YQB			YQB	YTS	YYT	YQM	YYT	YQM	YVO	YQB		YQG
YVO	YQR	YQG			YQG	YUL	YYZ	YQR	YYZ	YQR	YVR	YQG		YQM
YXE	YQT	YQM			YQM	YVR		YQT		YQT	YXE	YQM		YQR
YXU	YQX	YQR			YQR	YWG		YQX		YQX	YYC	YQR		YQT
YYB	YQY	YQT			YQT	YXE		YQY		YQY	YYT	YQT		YQX
YYC	YSB	YQX			YQX	YYC		YSB		YSB	YYZ	YQX		YQY
YYG	YSJ	YQY			YQY	YYJ		YSJ		YSJ		YQY		YSB
YYZ	YTS	YSB			YSB	YYT		YTS		YTS		YSB		YSJ
	YUL	YSJ			YSJ	YYZ		YUL		YUL		YSJ		YTS
	YUY	YTS			YTS			YUY		YUY		YTS		YUL
	YVO	YUL			YUL			YVO		YVO		YUL		YUY
	YVR	YUY			YUY			YWG		YVR		YUY		YVO
	YWK	YVO			YVO			YXE		YWG		YVO		YVR
	YXE	YVR			YVR			YXU		YXE		YVR		YWK
	YXU	YWG			YWG			YYB		YXU		YWG		YXE
	YYB	YWK			YXE			YYC		YYB		YWK		YXU
	YYC	YXE			YXU			YYG		YYC		YXE		YYB
	YYG	YXU			YYB			YYT		YYG		YXU		YYC
	YYT	YYB			YYC			YYZ		YYT		YYB		YYG
	YYZ	YYC			YYJ					YYZ		YYC		YYJ
	YZV	YYG			YYR							YYJ		YYR
		YYJ			YYT							YYR		YYT
		YYR			YYZ							YYT		YYY
		YYT			ΥZV							YYZ		YYZ
		YYY										YZV		YZV
		YYZ												
		YZV												

Connectors loaded by Origin

YAM	CUN	MBJ	LAS	VRA	MCO	PVR	SNU	CCC	LIR	PUJ	HOG				
YBG	CUN	VRA	SNU	MBJ	CCC	HOG	PUJ								
YDF	CUN	MBJ	PUJ	CCC	SNU	HOG	AZS	VRA							
YEG	CUN	LAS	MBJ	MCO	HAV	SNU	SJO	FLL	POP	HOG	PUJ	MIA	SRQ		
YFC	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YGK	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YGR	CUN	HOG	SNU												
YKA	LAS	CUN	HOG	ZIH											
YLW	LAS	PVR	VRA	HOG	SNU	ZIH									
YMM	CUN	MBJ	LAS	VRA	UVF	PVR	PLS	SNU	PUJ	CCC	LIR	HOG	CZM	AZS	GND
YQB	CUN	MBJ	LAS	VRA	PVR	MCO	PUJ	SNU	CCC	LIR	CUR	CZM	HOG		
YQG	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YQM	CUN	MBJ	LAS	VRA	MCO	SNU	PVR	CCC	PUJ	HOG	CZM	LIR			
YQR	LAS	VRA	CUN	SNU	CCC	MBJ	HOG	AZS	PUJ	GND					
YQT	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YQX	CUN	VRA	PUJ	MBJ	CCC	SNU	HOG	AZS							
YQY	CUN	MBJ	VRA	PUJ	CCC	SNU	AZS	HOG							
YSB	CUN	MBJ	LAS	VRA	PVR	MCO	SNU	CCC	LIR	CZM	PUJ	HOG			
YSJ	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YTS	CUN	MBJ	LAS	VRA	PVR	MCO	SNU	CCC	LIR	CZM	PUJ	HOG			
YUY	CUN	VRA	MBJ	SNU	CCC	HOG	AZS	PUJ							
YVO	CUN	VRA	MBJ	SNU	CCC	HOG	AZS	PUJ	PVR						
YWG	CUN	LAS	MBJ	MCO	HAV	SNU	SJO	FLL	POP	HOG	PUJ	MIA	SRQ		
YWK	VRA	CUN	SNU	CCC											
YXE	CUN	LAS	VRA	SNU	CCC	PVR	HOG	MBJ	AZS	PUJ	GND				
YXU	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YYB	CUN	MBJ	VRA	SNU	CCC	PUJ	HOG	AZS							
YYG	CUN	MBJ	VRA	PUJ	CCC	AZS									
YYJ	CUN	LAS	VRA	HOG	SNU	ZIH									
YYR	CUN	SNU	HOG	VRA											
YYT	CUN	MBJ	LAS	VRA	PVR	MCO	LHR	SNU	PUJ	CCC	LIR	HOG			
YYY	VRA	CUN													
YZV	CUN	VRA	CCC	SNU	HOG										

DESTINATION BY CRS

ТТ	TTS									
	Internal Contracts	Internal Contracts & HBSI								
Caribbean & Mexico	AUA LRM AZS POP CCC PUJ CUN PVR CUR SJD CZM SKB/NEV HAV SNU HOG SXM HUX VRA KIN ZIH LIR LIR	ANU BGI/PLI GGT GND MBJ NAS PLS UVF								
Europe	CDG LGW LHR									
USA & Canada	FLL OGG/LIH HNL PBI KOA SRQ MIA MCO	LAS								
Over night Hotels	Contracts									
Rest of World										
Cruises	Cruise Package	s MIA FLL MCO MBJ SJU								

				(DCEAN					
	Internal/HotelBeds/Travco/Viator Only									
	BDA FDF GCM MEX POS PTP PTY SJU									
AMS ATH BCN BRU CEQ	CPH DUB EDI FCO FRA	GLA GVA IST LIS/FAQ/OPO LYS	MAD MAN MUC MXP NCE	PRG TLV VCE WAW ZRH	ALL other EUR Secondary Destinations					
ANC	DCA	MSY	RSW	TPA	YYC					
BOS	EYW	NYC	SAN	YEG	YYZ					
BWI	IAH	ORD	SAT	YOW	ALL Other					
COI	JAX	PHL	SEA	YUL	NAM					
DAB	LAX	PIE	SFO	YVR	Destinations					
	С	contracts & Hotelbe	eds							
AUH CMN	DEL DXB	HND LIM	NRT PEK		ALL SAS and MID Destinations					

FIT Cruises / ALL REVELEX Cruise Destinations

EXAMPLE OF BOOKING FLOW IN REVNET

Enter #2 FOR PACKAGES

Click Enter:



<u>Category:</u> Room Type base on # of adults in Room (S) 1 Passenger (D) 2 Passenger (T) 3 Passengers (Q) 4 Passengers



Children:

Ages of Non Adults: Must enter correct age as per DOB on Passport.

Click Enter:



Enter Line # of Hotel / Category

Click Enter:

PACKAGE AVAILABILITY - PAGE 2 OF 12	v	ACANCES 3	AIR CANA	DA	
DEP: AC1804 F 10APR17 YYZ 08:55 MBJ 12:00 763 RET: AC1805 F 17APR17 MBJ 13:20 YYZ 18:25 763				DUR:	7
NO PACKAGE DESCRIPTION	occ.	PRICE	TAX	ΒΥ	REQ
011 ROYAL DECAMERON CLUB CA, GARDENVIEW BUNG AI		1199.00	496.31	PAX	
012 COCO LA PALM SEASIDE RE,JUNIOR SUITE CP		1229.00	496.31	PAX	
013 COUNTRY COUNTRY, SUPERIOR BP		1229.00	496.31	PAX	
014 HOLIDAY INN RESORT MONT, STANDARD AT		1279.00	496.31	PAX	
015 HOLIDAY INN RESORT MONT DELIVE AT		1450 00	490.31	DAV	
010 HOLIDAT INN REJORT MONT, BELOKE AT		1460 00	406 31	DAV	
017 SEAGARDEN BEACH RESORT, STANDARD ROOM AT 018 GRAND BAHTA DRINGTOF JA JDST SUDER DLAV AT		1409.00	496.31	PAN	
019 GRAND BAHTA PRINCIPE JA, JRST SUPERIOR AT		1499.00	496.31	PAX	
020 COUNTRY COUNTRY, PREMIUM MAP		1529.00	496.31	PAX	
18 ENTER ITEM NUMBER OR P-PREVIOUS Q-QU U-UP D-DOWN T-TOP B-	IT *- BOTTOM	HELP M-I	MENU		
Click on Enter to continue.					

Review Pricing/ Flight times/ Hotel Name and Category Booked/ Balance Due Date.

HOTEL AVAILAB	ILII	TY DETAIL				VACANCES AI	R CANADA
PACKAGE		MBJBAHPLA	Y		DEPART	FURE: MON 10APR1	7
DESCRIPTION		GRAND BAH	IA PRINC	IPE	RETURI	N : MON 17APR1	7
ACCOMMODATION		DOUBLE/JR:	ST SUPER	PLA	Y AI DURAT:	ION : 7	
DEP. FLIGHT		AC1804 F	10APR17	YYZ	08:55 MBJ	12:00 763	
		AC1805 F	17APR17	MBJ	13:20 YYZ	18:25 763	
		PRICE	T&S		TTL/PAX	SUBTL: 6051.24	
ADULT		1499.00	496.31		1995.31	GSTP : 0.00	
ADULT		1499.00	496.31	=	1995.31	TVQP : 0.00	
AGE 11		239.00	496.31		735.31	TOTAL: 6051.24	
AGE 9		829.00	496.31		1325.31	COMM : 325.28	
						GSTC : 0.00	
MINIMUM DEPOS	IT	1000.0	DO 🔶			TVQC : 0.00	
BALANCE DUE	DAT	Е: 310СТ	16 🚽 🥌			NET : 5725.96	
	EN	TER A-AC	CEPT OR	I-I	NFORMATION		
		P-PR	EVIOUS Q-	-QUI	T *-HELP M-	-MENU	
		Click o	Entor	to	continue		
		CIICK U	Enter	60	concentrate.		

To make a booking enter (A) Accept

Click Enter:

Mandatory Remarks ex: Flight Operated By Air Canada Rouge

Enter (A) Accept

Click Enter:

MANDATORY REMARKS	- PAGE 1 OF 1	VACANCES AIR CANADA
NO DESCRIPTION		
01 OPERATED BY AIR 02 OPERATED BY AIR	CANADA ROUGE CANADA ROUGE	
A	A-ACCEPT Q-QUIT *-HELP U-UP D-DOWN T-TOP B-F	30TTOM

Enter Passengers Names as shown on Passport:

Children DOB **MUST** corresponds with ages entered at the Shopping Level.



If an incorrect DOB is entered system will return an error:

EX: ERR: Age 10 Not Quoted at Shopping.



To Add a Product - Remarks: Storm Guard / Tours/ Hotel Remarks/ Aeroplan Numbers etc.

Select (A) add Product on the name screen after all names are entered.

Click enter:



To Add Hotel Remarks and Aeroplan Number:

Select (R) Remark

Click enter:



To get remarks codes enter an asterisk* in Box under REM1 for remarks to Hotel.

Enter Aeroplan in Box next to FQTV.



Select Option:



If unsure enter an asterisk * under Package Type:

Click enter. List of options Codes: Enter (P) Previous



Enter (P) Previous:

Enter option code under Package Type. (EX) Excursion

If Product is available it will be added to your package and rates will be recalculated:



Payment:

Reconfirm Rates/Package Booked

Add Loyalty Email:

Close booking. An email confirmation will be sent to the agency with the booking details. Cross check booking details on the Air Canada Vacations Invoice once received and contact the call center for any discrepancies.



EXAMPLE OF BOOKING FLOW IN GDS WEB SHOPPING AND AGENT WEBSITE

sign in: https://vacations.aircanada.com/en/login

Enter your Username and Password then click on Submit.

Departures after 01 NOV.



One moment, please

You are being redirected to Sirev

Your search may take a few minutes. Thank you for your patience!

Click on: Packages+

Mozilla Firefox Start Page					🖨 Support 🛛 🖻
Acv It Agency Account		PACKAGES -			
Profile settings		Departure city Toronto		Arrival city All Countries	¥
Dashboard		Departure date 2016/08/12		Duration 5 to 10 days	
Shopping		Number of adults 2 adults Ade of non-adults (at departue	o dato)	Number of rooms	
💭 Packages+	×		(1 to 17 y.o.)		
🛪 Flights		Optional criteria - Flight Itiner	агу	<u>^</u>	
🛏 Hotels		C Direct Flights Only		 All Flights Wait Delay All time delays 	
Access by supplier		Optional criteria			
Tours Operators	<	□ All inclusive package □ Directly on the beach	Casino	All hotels	•
🌲 Alerts & Quotes		Near a golf course	Weddings	All categories	
\$ Bookings		☐ With a kitchenette ☐ Oceanview ☐ Mini-club	□ Family □ Adults only □ Villa <u>New</u>	All prices	
				SEARCH	

Re-enter Package Requirements:

Enter package requirement: Orig/ Dest/ Date/ Occ/Hotel or Leave as all hotels.

Click – Search:



If requested dates are not available you will have the option to choose an available date from the drop down menu.



To choose your room category:

Click on (WEB)		
		🗘 Support 🛛 🏴 Language
Acv It Agency Account	<<< New search	
Profile settings	Requested Date (Saturday January 28, 2017)	Flexible Dates
🏤 Dashboard	1 result found	Sort by : Lowest total price 👱
Shopping ○ Packages+ ズ Flights ⊨ Hotels	SUMMARY Toronto - Aruba (Aruba) Saturday January 28, 2017 7 days only 2 adults, 1 room Options :	Aruba Marriott Resort And Stellaris ***** Casino See hotel on a map See more pictures and videos View month
Access by supplier	- At a specific hotel - At any price	図 Room Desc Nt TO Dates Flight # Time Join Jarr Price Taxes Total Grtot Book
Tours Operators <	REFINE SEARCH	Supersaver Limited View Room Xupersaver Limited View Buropean Plan No Meals (Double) 7 VAC JAN 28 AC1294 08:35 14:40 \$2059 \$730 \$2789 \$5578
\$ Bookings	€	Limited View Room European Plan No Meals (Double) 7 VAC JAN 28 AC1294 08:35 14:40 \$2129 \$793 \$2922 \$5844 Revnet
	Departure Date :	Gardenview Room European Plan No Meals (Double) 7 VAC AC1294 08:35 14:40 \$2319 \$823 \$3142 \$6284 Revnet
	 26/01/2017 27/01/2017 28/01/2017 57290 	Partial Oceanwiew Room European Plan No Meals (Double) 7 VAC AC1294 08:35 14:40 \$2479 \$852 \$3331 \$6662 Revnet
	© 29/01/2017 © 30/01/2017 Refine	Premium Oceanview Room (uropean Plan No Meals (Double) 7 VAC AA 28 AC1294 08:35 14:40 \$2609 \$880 \$3489 \$6978 Revnet
		E See all 5 result

Verify Package Information Requested:

Click - Continue:

Acv It Agency Account Outbound TORONTO Saturday January 28, 2017 Inbut	und - ARUBA - Saturday February 04, 2017
Outbound - TORONTO - Saturday January 28, 2017 Inbu	ound - ARUBA - Saturday February 04, 2017
Profile settings Hotel - ARUBA MARRIOTT RESORT AND STELLARIS CASINO - SSLIMITED / EP Sup	plier - Air Canada Vacations
Dashboard Number of adults: 2 Age: 40 40	
Shopping Ages of non-adults : (at departure date)	
Ö Packages+	
X Flights	
Hotels	
Access by supplier Copyright 2016 Sirev. All rights reserved. Thu Aug 11 10:45:02 2016	
Tours Operators <	
Alerts & Quotes	
\$ Bookings	

Review Pricing/ Flight times/ Hotel Name and Category.

To confirm reservation:

Click on Continue.

										Support
Acv It Agency Account	PACKAGES	- Availability and	price confirm	nation	-					
	Departure cit TORONTO (Y	y - Arrival city YZ) - ARUBA (AU	A)	Date 28JAN2	FI 017 A	ight # 01294	Class Y	Depart. 08:15	. time	Arrival time 14:20
Prome settings	ARUBA (AUA)	- TORONTO (YY	Z)	04FEB2	017 A	01295	Y	15:05		19:25
Dashboard Shopping	Hotel ARUBA MARI CASINO Aruba	RIOTT RESORT N	STELLARIS		Occupar DOUBLE	icy OCCUI	PANCY			
D Packages+	Description					Supplie	er Node Vise	otiono		
¥ Flights ➡ Hotels	ADULT(S)	Price \$ 2059.00	Taxes \$ 742.76	Total CAD	w⊑) per pass i \$ 2801.76	air Car enger	lada vac	Nb x 2	TOTAL CAD \$ 5	603.52
ccess by supplier		L.							Shor	w Comm. Bo
ours Operators <										
Alerts & Quotes										
\$ Bookings										CONT

Booking Tickets - All Orlando Packages:

To Book Magic Your Way / Hopper Passes / Bush Garden / Sea World / Legoland

(Optional Meal Plan Disney Hotels Only).

Select room category and click on Web:

	Clarion Suites Maingate See hotel on a map See more pictures and videos View month						****					
Q	Room Desc	M	TO	Dates	Flight #	Time dep.	Time arr.	Price	Taxes	Total	Grtot	Book
1	<mark>Suite</mark> European Plan No Meals (Double)	7	VAC	NOV 21 NOV 28	AC1860* AC1867*	08:30 20:35	11:29 23:20	\$566 \$749	\$163 \$169	\$729 \$918	\$1458	Revnet WEB

	Disneys See hotel of View more	Al n a i nth	l Sta map	ar Movi	es							
Ħ	Room Desc	NI	TO	Dates	Flight #	Time dep.	Time arr	Price	Taxes	Total	Grtot	Book
ł	Room European Plan No Meals (Double)	7	VAC	NOV 21 NOV 28	AC1860*	08:30 20:35	11:29 23:20	\$948 \$1139	\$131 \$136	\$1079 \$1275	\$2158	Revnet WEB

PACKAGES - Passenge	ers information	
Outbound - TORONTO - 2016	Monday November 21,	Inbound - ORLANDO - Monday November 28, 2016
Hotel - DISNEYS ALL ST/	AR MOVIES - ROOM / EP	Supplier - Air Canada Vacations
Number of adults : Ages of non-adults : (at departure date) Occupancy :	2 Age: 40 40	

PACKAGES - Availability and price confirmation										
Departure city - Arrival city Date TORONTO (YYZ) - ORLANDO (MCO) 21N0) OV2016	Flight # AC1860	Class Y	Depart. time 08:30	Arrival time 11:29				
ORLANDO (MCO) - TORONTO (YYZ)	28N	OV2016	AC1867	Y	20:35	23:20				
Hotel DISNEY ALL STAR MOVIES RESORT Orlando		Occupan DOUBLE	cy Occupan	СҮ						
Check-in Monday 21 November, 2016		Check-out Monday 28 November, 2016								
Description Standard Room European Plan (Str	RD)		Supplier Air Canada	a Vacatio	ins					

Select Passes or Meal Plan Option:

Click on recalculate

Remarks and Options #2 :	
O DECLINED	0.00
O No Meal Plan 🛛 🖌 🖌	0.00
O Disney Quick Service Dining Plan	393.00\$
O Disney Dining Plan	563.00\$
C Disney Deluxe Dining Plan	1009.00\$
Remarks and Options #3 :	
Remarks and Options #3 : O DECLINED	0.00
Remarks and Options #3 : O DECLINED O 3 Day Magic Your Way Base Ticket	0.00 425.00\$
Remarks and Options #3 : DECLINED 3 Day Magic Your Way Base Ticket 4 Day Magic Your Way Base Ticket 	0.00 425.00\$ 446.00\$
Remarks and Options #3 : DECLINED 3 Day Magic Your Way Base Ticket 4 Day Magic Your Way Base Ticket 5 Day Magic Your Way Base Ticket 	0.00 425.00\$ 446.00\$ 461.00\$

Click on Continue:



Enter Passenger Information as shown on Passport.

Mandatory field (asterisk*) must be completed.

VACATIONS		🗘 Suppor	t 🏓 Language
Acv It Agency Account	* Indicate mandatory fields Passengers information:		
Profile settings	*Title *Last Name *First Name Middle Name	*Birth Date	Frequent flyer num.
🏚 Dashboard		AGE 40 Day Vear	•
Shapping	Prease make screen a names maker names on passports or proof of diazensity.		
O Packages+	City:		
¥ Flights	Postal Code :		
🛏 Hotels	Country: Canada		
Access by suppler	More phone : 4 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		
Tours Operators <	Cell Phone : ()		
🌲 Alerts & Quotes			
\$ Bookings	The sustomer has read and accepted the conditions.		
	*Agent email: Agent name : Additual emarks : (domande not can to supplers)		

Verify Destination/ Flight Times/ Hotel Name and Category Booked/ Price/Balance Due Date/EBB if applicable.

PACKAGES - Reservation		°				
Departure city - Arrival city TORONTO (YYZ) - ARUBA (AUA)	Date 28JAN201	Fli 7 AC	ight # 01294	Class Y	Depart. time 08:15	Arrival time 14:20
ARUBA (AUA) - TORONTO (YYZ)	04FEB201	7 A0	01295	Y	15:05	19:25
Hotel ARUBA MARRIOTT RESORT N STELLARIS CASIN Aruba	0	Occupancy DOUBLE OC	CUPANCY	(
Description SUPER SAVER LIMITED VIEW EUROPEAN PLAN	(SAVE)		Supplier Air Canad	la Vacations	3	
Price 1 ADULT(s) \$ 2059.00 5 GRAND TOTAL :	axes Total 742.76 CAD	per passeng \$ 2801.76	er		Nb TOTAL x 2 CAD \$ 5603.5 CAD \$ 5603.5	2 2
Supplier regular price: Taxes: Commission: Commission taxes (GST): Commission taxes (HST): Profit: Total Net: Minimum deposit : Balance date :		\$4118 \$1485 \$329. \$16.4 \$329. \$5224 \$5224 \$500. Monda	1.00 5.52 44 7 8 44 1.73 00 ay October	31, 2016		Hide Comm. Box ᆼ
	Payment #1			Pay	ment #2	
*Payment type :	•				•	
Card holder :						
Card type : Card or cheque number :	Please select			1 Ph	ease select 🔄	
Security number (example) :						
Expiration date : Amount :	mm 💌 yyyy \$	•		[mi \$	m 💌 yyyy 💌	
AGENT - REWARDS	- 4					
Agent Email (ACV&ME Rewards) : 🛛 🐇					AC' REV	<mark>V&ME⊛</mark> VARDS
			*Plea	se do not c	lick 'BOOK' twice to	BOOK avoid double bookings

For Agent – (ACV&ME Rewards):

To accumlate points Agent Email must be enterd :

Click on BOOK to complete Reservation.

PACKAGES - Reservation	1				
Departure city - Arrival city TORONTO (YYZ) - ARUBA (AUA)	Date 28JAN2017	Flight # AC1294	Class Y	Depart. time 08:15	Arrival time 14:20
ARUBA (AUA) - TORONTO (YYZ)	04FEB2017	AC1295	Y	15:05	19:25
Hotel ARUBA MARRIOTT RESORT N STELLARIS CASI Aruba	NO OCCUP DOVE	D ancy BLE OCCUPANC	Υ		
Description SUPER SAVER LIMITED VIEW EUROPEAN PLA	N (SAVE)	Supplier Air Cana	da Vacation:	S	
ADULT(s) \$ 2059.00 GRAND TOTAL :	Taxes Total per pass \$ 742.76 CAD \$ 2801.	ssenger 76		Nb TOTAL x 2 CAD \$ 5603.5 CAD \$ 5603.5	52 52
Supplier regular price: Taxes: Commission: Commission taxes (GST): Commission taxes (HST): Profit: Total Net: Minimum deposit : Balance date :		\$4118.00 \$1485.52 \$329.44 \$16.47 \$32.88 \$329.44 \$5224.73 \$500.00 Monday Octobe	r 31, 2016		Hide Comm. Box ⊝
*Payment type : Card holder : Card type : Card or cheque number : Security number (example) : Expiration date : Amount :	Payment #1		Pay 	Ament #2	
	14				

AGENT - REWARDS	
Agent Email (ACV&ME Rewards) : 🛛 🗲	ACV&ME REWARDS

*Please do not click 'BOOK' twice to avoid double bookings