TRAVEL WITH CONFIDENCE

At Air Canada Vacations, we're committed to your peace of mind every step of the way. As you start planning your next vacations, we're making sure total flexibility and a high standard for health and safety are included throughout your journey, so you can book and travel with confidence.



Pay with a reduced deposit

You don't need to pay in full right away! Secure your vacation plans early with a reduced deposit of only \$50 per person.¹



Your cancellation costs are covered if you contract COVID-19 prior to travel

If you or any of your travelling companions contracts COVID-19 prior to travel your cancellation costs will be covered if they are not recoverable from any other insurance.²



Get your money back if your flight is cancelled due to COVID-19

If Air Canada cancels your flight due to COVID-19, you will be refunded in full.³

We can also help you change your travel dates or choose a new destination!³



You're covered for COVID-19 while you travel

Your flight and hotel-inclusive package to international destinations now includes the COVID-19 Coverage & Assistance Plan, administered by Allianz Global Assistance, at no additional cost to you!⁴



Travel with peace of mind

Your safety is our priority!

Travel with peace of mind thanks to health & safety measures in place to protect you while onboard our flights with

Air Canada's CleanCare+ program and at destination with Air Canada Vacations'

Commitment to Safer Travel.5

Terms and conditions:

¹The reduced deposit of \$50 is only applicable to new bookings of vacation packages, Flight & Hotel or Tour packages to Mexico, the Caribbean, Central America, Europe, Canada and the United States, made between April 26, 2021 and June 30, 2021, for travel by April 30, 2022. The reduced deposit of \$50 is per person and is not refundable. For Flight and Hotel packages & Tours to Canada, Europe and the United States (except Las Vegas, Orlando, California and Hawaii) the reduced deposit can be applied to a booking by calling Air Canada Vacations' Reservations Department at 1 866-529-2079. Tickets for any attractions must be paid in full at time of purchase and are 100% non-refundable. For group bookings, the reduced deposit is applicable to select hotels and group size. This information will be provided when requesting a quote. The reduced deposit is not applicable to cruise bookings or contracted groups. Final payment is due 45 days prior to departure. In the event the balance payment is not paid by the indicated date, Air Canada Vacations reserves the right to cancel the booking due to insufficient payment and the deposit will not be refunded nor credited. Visit our Terms & Conditions page for complete details.

²Only applicable to new bookings of flight and hotel/tour packages to Mexico, the Caribbean, Central America, Europe, Canada and the United States, made between April 26, 2021 and June 30, 2021, for travel by April 30, 2022. Contact our Customer Care department at 1-800-296-3408 to request a cancellation. Any applicable refund will be provided in the original form of payment. Traveller must provide proof of a positive COVID-19 test dated within 2 weeks of departure for either themselves or a travel companion sharing a room accommodation. Not valid within 24 hours of departure.

³Refund will be applied in the original form of payment. Please allow 30 days for any refund to be processed.

If you booked directly with Air Canada Vacations, please request a refund by calling the number below:

- For individual bookings: 1 866-854-5338
- For group bookings: please contact your assigned groups coordinator.

If you booked through a travel agent, please contact your travel agent to request a refund.

Changes to travel date or destination are subject to hotel and flight availability. Customers will assume any difference in price increase resulting from this change.

⁴Not applicable to Canada and cruise packages. Valid for travel from May 1, 2021 to October 31, 2021. Visit our <u>COVID-19 Coverage & Assistance Plan page</u> for complete details.

⁵Visit <u>Air Canada's CleanCare+ page</u> for complete details. Visit our <u>Commitment to Safer Travel page</u> for complete details. Valid only on vacation packages to Mexico, the Caribbean and Central America.

